

Position Description	Visitor Experience Officer (Volunteer)
Reports to	Senior Curator & Collections Manager / Visitor Services & Volunteer Coordinator
Hours	Various, weekdays and/or Sundays

At the Jewish Museum of Australia, we illuminate Jewish life. At the intersection of art and Jewish culture, our Museum is a place for all people to share in the Australian Jewish experience. Through a vibrant calendar of onsite and online experiences and events, the Jewish Museum is recognised as one of Australia's leading community museums.

Celebrating global Jewish excellence and everydayness through an Australian prism, we inspire curiosity, conversation and play with engagement and connection at our heart. Guided by our strong belief in the power of museums to change lives, we create world-class exhibitions and programs that convey the stories of our diverse community and enhance social cohesion.

With the Jewish Museum's much anticipated [MIRKA](#) exhibition to launch in early 2021 and the prospect of a major redevelopment on the horizon (as a part of the newly announced [Jewish Arts Quarter](#) in Elsternwick), this is an opportune moment to become a part of this dynamic organisation.

Primary Focus

We have an exciting opportunity for a new group of energetic Visitor Experience Officers to join the team and play a key role in inspiring and engaging our MIRKA audiences.

Our Visitor Experience volunteers bring our MIRKA project and the Museum to life, facilitating access to the exhibition, ensuring the integrity of the objects on display and connecting with our audiences to foster curiosity.

Key Activities

- Engaging with visitors across the site; in the exhibition, front of house, shop and activity areas.
- Welcoming visitors to MIRKA, checking tickets and supporting audiences to get the most from their journey.
- Supervising and ensuring the integrity and safety of the objects on display.
- Supporting the Museum in ensuring COVIDSafe measures are in place.
- Encouraging visitors to try out hands-on activities and on occasion supporting formal and informal events and workshops during weekends, holidays and evenings.
- Supporting our team with setting up informal learning and activity spaces.
- With additional training, other activities may be included such as care and cleaning of objects on display.

What the Jewish Museum Can Offer

- A fun and engaging volunteer role in a vibrant environment.
- Regular update events, additional training sessions and the chance to develop skills and experience.

- An opportunity to explore the fascinating story of artist Mirka Mora, her life and art.
- Behind-the-scenes access to care and handling of objects on display.
- The chance to make new friends and be a part of the dynamic Museum team.
- A reference when you have been volunteering with us regularly for six months.

About You

- You're enthusiastic and friendly with good communication skills.
- You're curious, keen to find out more, and then share this knowledge with our visitors.
- You can volunteer for a morning or afternoon session each week.
- You're willing to undertake training related to the role.
- You're excited about engaging with our audiences of all ages and backgrounds.
- No prior experience or knowledge is necessary, the Museum will provide you with the training and information needed.

Volunteers are a vital part of our Museum and play an important role in enhancing our impact. As a community organisation, we're committed to providing volunteer opportunities of a high standard.

Ready to take the next step?

If you would like to join our team or have any questions, please get in touch by contacting our Visitor Services & Volunteer Coordinator at k.bruce@jewishmuseum.com.au or by telephoning +61 3 8534 3600.

We would love to hear from you.

Potential volunteers will be invited to an interview / recruitment event to discuss the role and ensure it is right for you. This will give you the chance to learn more about the programme and meet the staff and volunteers you will be working with.